



General Privacy Policy



DPV Produtos Químicos LTDA presents a general privacy policy elaborated as a result of excellent respect, trust and transparency with its customers, suppliers and employees.

INTRODUCTION

DPV Produtos Químicos LTDA's general privacy policy focuses on our commitment to treat your personal data with total security, privacy and transparency at all times.

This general privacy policy describes the personal information we collect, how we use, store and share it, and your rights in relation to that information.

DATA PROCESSING

Controllers of personal data include controllers responsible for making decisions about the processing of personal data and operators who process personal data on behalf of controllers.

We are considered a company within the meaning of the LGPD and the processing of personal data is carried out in accordance with the law and under the direction of these companies (our clients) as data controllers.

When DPV Produtos Químicos LTDA processes personal data in connection with its internal operations, it shall be considered a data controller in accordance with the provisions of the LGPD and, when processing personal data, shall comply with the policies set out in this Policy and in any other rules or procedures adopted by DPV Produtos Químicos LTDA.

We can indicate the processing of personal data as responsible for our internal operations.

- Personal information of employees, customer, service providers, partners, agents and resellers;
- Personal data for recruiting and selecting candidates;
- Personal data for analyzing registration status;
- Personal data for customer acquisition.



Working for a better Brazil since 1983



DATA PRIVACY STATEMENT

The practices described in this General Privacy Policy apply only to the processing of your personal data in Brazil and are subject to applicable local law, in particular the law in force at the time of its enactment.

DPV Produtos Químicos LTDA does not collect and process personal data with no need, specific purpose, legal and compatible basis.

The personal data processed will only be processed by those who have the necessary authorization and need access. This ensures that DPV Produtos Químicos LTDA employees and service providers do not see the data for any purpose other than its intended purpose.

INFORMATION ON USERS' PERSONAL DATA

DPV Produtos Químicos LTDA, as the controller of your personal data, collects personal data from the following sources:

- When you use our website;
- Through contractual business relationships, partnerships, employment and the provision of services;
- When you subscribe to our newsletter;
- When you contact us through our service channels.

WHAT PERSONAL DATA IS COLLECTED WHEN YOU FILL IN THE FORMS ON THE DPV PRODUTOS QUIMICOS LTDA. WEBSITE?

- Name;
- E-mail address;
- Telephone number;

We receive the data entered by users via the "**contact us**" form on our website and forward the data to our marketing department for future commercial correspondence.

Through the **WORK WITH US** channel, the data are sent directly to the Human Resources department via e-mail to **cv@dpv.com.br**.

The e-mail address **cv@dpv.com.br** is subject to the General Data Protection Policy and will be treated as confidential data sent directly or via the website.



Working for a better Brazil since 1983



The reporting channel does not require you to enter any personal data, which is voluntary for the user. The data in this case will be forwarded to our compliance department by e-mail: **anticorrupcao@dpv.com.br**.

PURPOSE OF USING YOUR PERSONAL DATA

- To fulfill contractual obligations;
- Legal obligations;
- Our legitimate interests;
- We have obtained your consent (where required).

Our legitimate interests are to:

- To improve and to develop new products and services;
- To be more efficient in responding to your requests;
- To protect our systems, networks and employees;
- To fully comply with legal obligations.

YOUR RIGHTS

You have the following rights in relation to your personal data:

- Right of access;
- Right to rectification or erasure;
- Right to restriction of processing;
- Right to object to processing;
- Right to data portability;
- Right to lodge a complaint with a regulatory body.



Working for a better Brazil since 1983



COLLECTION OF PERSONAL DATA WHEN VISITING OUR WEBSITE

TRANSPARENCY CHART			
COLLECTION SITE	COLLECTED DATA	PURPOSE	SHARING
LGPD SESSION WEBSITE	DATA PROVIDED USER MESSAGES	ANSWERING AND DEALING WITH QUESTIONS, QUERIES AND COMPLAINTS	NOT APPLICABLE, WITH THE EXCEPTION OF LEGAL CLAIMS AND ANPD
CONTACT US SESSION WEBSITE	DATA PROVIDED USER MESSAGES	ANSWERING AND DEALING WITH VARIOUS QUESTIONS AND QUERIES	NOT APPLICABLE
CAREER – CONTACT US SESSION WEBSITE	DATA PROVIDED USER MESSAGES	ATTENDING TO AND COLLECTING CURRICULUMS FOR FUTURE JOB SELECTION PROCESSES	NOT APPLICABLE
ERP SYSTEM	SOURCE DATA FOR USE	CARRYING OUT THE ACTIVITIES PROPOSED BY THE COMPANY	PROFESSIONAL RELATIONSHIP BETWEEN THIRD PARTIES AND CONTRACTOR
HR SYSTEM	CONTRACT DATA	CARRYING OUT THE ACTIVITIES PROPOSED BY THE COMPANY	CLIENT AND CONTRACTOR RELATIONSHIP
CONSULTING INSTITUTIONS (CREDIT RELEASE AND BUSINESS SUPPORT SERVICES)	ACTIVITY DATA	PROVIDING RELIABLE INFORMATION FOR BETTER ANALYSIS WHEN GRANTING CREDIT, FOR THE PROTECTION OF LEGITIMATE INTERESTS, COMPLIANCE WITH CONTRACTUAL OBLIGATIONS AND CONSENT	CLIENT AND CONTRACTOR RELATIONSHIP
PERSONAL DATA OF EMPLOYEES HR PROCESS	ACTIVITY DATA	CARRYING OUT THE ACTIVITIES OF THE HUMAN RESOURCES PROCESS	NOT APPLICABLE
PERSONAL DATA OF EMPLOYEES, SUPPLIERS AND CUSTOMERS IN THE FINANCIAL PROCESS	ACTIVITY DATA	CARRYING OUT FINANCIAL PROCESS ACTIVITIES AND COMPLYING WITH LEGAL AND LABOR REQUIREMENTS	ACCOUNTING AND
PERSONAL DATA TO THE PUBLIC IN THE SERVICE PROCESS (RECEPTION - PABX)	ACTIVITY DATA	CARRYING OUT THE ACTIVITIES PROPOSED BY THE COMPANY	NOT APPLICABLE

Use of cookies:

DPV only collects personal data that your browser sends to our servers when you visit our website for information purposes only, i.e. you do not register or send any information. The collected data is only necessary from a technical point of view to ensure stability and security.

When you use our website, cookies are stored on your computer in addition to the data mentioned above. A cookie is a small text file that is placed on your hard disk by the web browser you are using to allow the website provider that sets the cookie (in this case DPV)



Working for a better Brazil since 1983



to collect certain information. Cookies do not run programs or transmit viruses to your computer. They help make browsing in general more friendly and efficient.

This website uses the following types of cookies, the scope and function of which are explained below:

- a) **Temporary:** Temporary cookies are deleted automatically when you close your browser. This includes, among other things, session cookies. They store so-called session IDs that can be assigned to different requests from your browser. This will allow your computer to be recognized when you return to our website.
- b) Session cookies are deleted when you exit or close the browser.
- c) **Persistent:** Persistent cookies are automatically deleted after a period specified by the user's browser. This period depends on the settings of your web browser and is not under our control.

All cookies can be deleted by the user at any time via their browser settings.

This website uses Google Analytics, an analysis service provided by Google Inc ("Google").

DATA SHARING

DPV Produtos Químicos LTDA shares your data for the fulfillment of contracts, legal obligations, court orders and cooperation with the national data protection authority. In all cases of sharing, **DPV Produtos Químicos LTDA** will ensure that there is a legal basis for sharing the information.

END OF DATA PROCESSING

DPV Produtos Químicos LTDA will, as described in this Policy, disclose information to the extent necessary to fulfill the purposes for which your personal information was collected or to comply with applicable legal requirements or controller terms. We will not use your personal information.

Once the processing of your personal data has ended, it will be eliminated within its scope and within the technical limits of its activities, and its storage will be permitted in the cases provided for in the legislation in force.

INTERNATIONAL DATA TRANSFER



Working for a better Brazil since 1983



DPV Produtos Químicos LTDA may carry out international data transfers to other countries that are necessary for the development of our activities.

We established data protection and information security standards that are compatible with this General Privacy Policy, so that data is always protected under this terms.

SAFETY

DPV Produtos Químicos LTDA adopts appropriate technical and organizational providences to help to protect the safety of your personal data.

CONTACT

DPV Produtos Químicos LTDA, in its capacity as controller, provides the service channel described below:

Estrada Antônio Silveira Pedreira, 1030
(old Estrada Rio Claro-Ipeúna)
Chácara Bom Retiro
Zip Code 13500-970
Rio Claro / SP - Brazil
Phone/Fax: 55 19 3531-8300
Phone/Fax: 55 19 3114-8181

Our data protection department can be contacted by e-mail: canaldpo@dpv.com.br

When you contact us by e-mail or using a “contact us” form, the provided data (your e-mail address, your name and telephone number - if necessary) are stored in order to answer your questions. The data are deleted as soon as storage is no longer necessary or the processing of this data is limited if statutory storage obligations are applicable.

If we wish to use your data for commercial purposes, we will inform you in detail of the respective actions. In doing so, we will also inform you of the defined criteria for the duration of storage.

POLICY CHANGES

DPV Produtos Químicos LTDA may change this General Privacy Policy at any time. Whenever any relevant condition of this General Privacy Policy is changed, such changes will be valid, effective and binding after the new version is posted on our website or emailed to you.



Working for a better Brazil since 1983



DOCUMENT REVISIONS

The terms of this general privacy policy may be updated or adapted from time to time to reflect our activities, as well as to comply with applicable legislation and best practices at all times.



Working for a better Brazil since 1983